



Tourism BC – **WorldHost®** Training Services and **Volweb.ca** have partnered together to promote and enhance the volunteer experience across British Columbia.

**VolWeb.ca** is a free website that connects volunteers to event organizers in their community. From local festivals and fundraisers to major sporting events, **VolWeb.ca** helps people find volunteer positions for events throughout BC.

Between now and April 1st, 2010 Volweb.ca members receive a **25% discount** when they take **WorldHost** Training Services' Ambassador workshop: a three-hour workshop dedicated to training volunteers as enthusiastic ambassadors for their community. The Ambassador workshop is designed and delivered by Tourism BC's certified trainers, who will motivate and excite volunteers to be enthusiastic ambassadors for their community.

Training covered in the three hour Ambassador workshop ensures volunteers:

- Know more about the event/venue.
- Attain polished customer service skills.
- Learn about community resources.

Upon completion, volunteers will come away ready to:

- Deliver outstanding customer service during large-scale events like the 2010 Olympic and Paralympic Winter Games.
- Impart information about a special event or changing infrastructure taking place in your community.
- Create a powerful connection for visitors to your community.

Registered individual members and registered organizations of **VolWeb.ca** can now take the Ambassador workshop at a discount of 25%. Workshop fee includes training delivery, participant workbook and certificate.

Individual members can [click here](#) find an open workshop in your community.

Volunteer coordinators who would like to learn more information about setting up an Ambassador workshop for their group or becoming a certified ambassador trainer can contact **WorldHost** Training Services at [worldhost.trainingservices@tourismbc.com](mailto:worldhost.trainingservices@tourismbc.com) or **250-387-1711**.

**WorldHost** Training Services is an internationally recognized program that has more than 24 years of expertise in training individuals to deliver a "WOW" customer service experience.

**VolWeb.ca** was created by 2010 Legacies Now to encourage volunteerism across BC and increase access to volunteer opportunities. For more information on VolWeb.ca, go to [www.volweb.ca](http://www.volweb.ca), [email: volwebsupport@2010legaciesnow](mailto:volwebsupport@2010legaciesnow) or call **1-866-486-5932**.